

I ADJUSTMENT/SETTING

5. SERVICE MODE

5.15 Log Store

5.15.1 Log Store Setting

(1) Usage

Set the log storing method for troubleshooting.

(2) Procedure

1. "Service Mode menu screen"
Press [14 Log Store].
2. "Log Store menu screen"
Press [01 Log Store Setting].
3. "Log Store Setting screen"
Set each item.

- "Store To"
Press [USB Memory] or [HDD].

Note

- The "Service Port Device" must be set to [ON] in the utility mode of the "User Setting-System Setting-Service Port Device Setting", or the USB memory cannot be used.
- When DIPSW2-0: 0 or DIPSW18-7: 1, the storage to HDD is not available.

- "Encryption Password" setting

Note

- When [USB Memory] is selected on "Store To", only [ON] can be selected for "Encryption Password".

1. Press [ON].
2. "Encryption Password Input screen"
Input the password and press [OK].

Note

- The default password is "0000".
- Input the password within 16-digit.

- "Auto Log Store"

When "Auto Log Store" is set to "ON", the log is automatically stored when SC (except for HDD related SC) occurs.

Note

- File name rule
With the file name created from the date, time, and SC number, the log is stored (encrypt zip) in the Log directory.
Example:
/Log/201001070925SC_48_50.zip
- 100 logs can be stored at the maximum. Be sure to clear the log file when the number exceeds 100. (Refer to [I.5.15.2 Execute Log Storing](#))
- When "USB Memory" is selected on "Store To" and the USB memory is not connected to the service port, the log is not stored automatically.

- "Manual Log Store"

When "Manual Log Store" is set to "ON", the log can be stored manually by [I.5.15.2 Execute Log Storing](#).

Note

- When "Manual Log Store" is set to [ON], [Log Store] button is displayed on "System Information" screen of Utility. User can collect the log with this button.

5.15.2 Execute Log Storing

(1) Usage

Store the log for trouble shooting manually.

Note

- The "Service Port Device" must be set to [ON] in the utility mode of the "User Setting-System Setting-Service Port Device Setting", or the USB memory cannot be used.
- When DIPSW2-0: 1 or DIPSW18-7: 0, the storage to HDD is not available.
- 100 logs can be stored at the maximum. Be sure to clear the log file when the number exceeds 100.
- With the file name created from the date and time, the log is stored (encrypt zip) in the Log directory.

(2) Procedure

1. "Service Mode menu screen"
Press [14 Log Store].
2. "Log Store menu screen"
Press [02 Execute Log Storing].
3. "Execute Log Storing screen"
The operation differs depending on the "Store To" setting in [I.5.15.1 Log Store Setting](#).

When USB memory is set as destination to which log is stored

- [Manual Log Store]: Stores the log in the USB memory.
 1. Press [Manual Log Store].
 2. [USB Memory Connection screen]
Connect the USB memory to the service port and press [OK].
- [Transfer to USB Memory]: Cannot be selected.

- [Clear Log File]: Clears the log in the USB memory.
 1. Press [Clear Log File].
 2. [USB Memory Connection screen]
Connect the USB memory to the service port and press [OK].

When HDD is set as destination to which log is stored

- [Manual Log Store]: Stores the log in HDD.
 1. Press [Manual Log Store].
- [Transfer to USB Memory]:
Transfers the log stored in the HDD to the root directory of the USB memory.
 1. Press [Transfer to USB Memory].
 2. [USB Memory Connection screen]
Connect the USB memory to the service port and press [OK].
- [Clear Log File]: Clears the log in the HDD.
 1. Press [Clear Log File].
 2. "Clear Log File screen"
Press [OK].